Shipping Cargo and Freight Procedures
Cargo is shipped on a first come first
served basis.

Cargo must be checked in with enough time to unload cargo, box, tag, load onto trailer and transport to the boat. The cargo check in time required at both the Embarkation and the Haig Point Valet Station is a function of the amount of cargo to be shipped.

Please pull forward to the painted lines. Obey traffic signs and instructions issued by the attendants

The expeditious removal of contents by the owner and the attendant is essential during peak travel times as a courtesy to others in order to avoid excessive wait times.

Freight is considered secondary priority. Trailers, departure times and cargo space cannot be reserved in advance.

During summer months, cold foods should be shipped in cold bags or coolers. Items tagged for Valet Station pick up will be available minutes after arrival on Haig Point.

Home deliveries can take up to 30 minutes in most cases, but may be over an hour during peak travel times.

Tagging perishables for Valet Station pick up and allowing nonperishable to be delivered later is a good choice. Splitting cargo for pick up and home delivery is accomplished by letting the Valet Station attendant know before you leave the valet station area.

Valet Station pick up cargo will be unloaded by attendants onto luggage platforms or onto members carts.

Members may not unload the contents of a trailer unless all of the contents of the trailer are owned by the person unloading the trailer. In this instance the trailer will moved out of the inbound or outbound cargo lane so the Member may tend to their cargo at their leisure and not encumber the movement of other Member's cargo.

Early departures can be expedited by calling for a trailer to be dropped at the residence the night before the early pick up.

Sharp objects require protective packaging. Fragile items require protective packaging. Valet Service is available 24 hours a day by calling 843-686-2000.

Rates

The cost of cargo shipments and valet service is included in Club dues.

Two freight shipments per membership, per month are included.

Freight shipments over two per month are subject to the following charges:

% of a trailer \$20 1 trailer \$30 1 Long trailer \$40

Transportable Oversized items \$50

Haig Point
Cargo and Freight
Transportation
Procedures
2020



Definitions

Haig Point Embarkation- Parking lot, baggage shipping and receiving and dock located at 10 Haig Point Circle, Hilton Head Island.

Welcome Center- Building located at the Embarkation that houses reservations, waiting room and restrooms.

Haig Point Valet Station- (Formerly known as Cart Barn) Baggage shipping and receiving area, golf cart parking lot, cart barn, and ferry landing.

Strachan Mansion- Community gathering area, passenger waiting area, restrooms, bar, mail boxes, general store and guest rooms adjacent to ferry landing

Cargo- Groceries, household items, luggage, sports equipment. First priority shipments on a first come first served basis. During peak travel times cargo may be held at the Embarkation. Limited refrigeration is available and complimentary coolers are available. Freight- Furniture, appliances, grills, moving boxes, landscape material, golf carts, lawn mowers, building materials, mattresses and box springs, oversized items (see size and weight section) All freight is secondary priority and will be transported space available. Trailer-Vehicles owned by the Club utilized as the normal method of transporting cargo and freight from Embarkation to the Haig Point Valet Station. Members may not reserve trailers or deck space in advance. Notifications and requests for service are welcome and helpful. Receipt and acknowledgement of this information does not constitute a guaranteed departure time for cargo or freight.

Haig Point Valet Station Pick Up

Checked cargo or freight that will be picked up at the Valet Station.

Delivery

Checked cargo or freight that will be delivered by Haig Point personnel to a Haig Point address.

Shipping Containers

Checked cargo should be in closed, leak proof containers designed to protect the contents. Reusable cardboard boxes and coolers are available to pack loose items.

Size and Weight

Maximum aggregate weight limit of the cargo trailers is 400 lbs.

Maximum weight limit per item is 50 lbs. Maximum size item that may fit inside a trailer cannot exceed 36" X 55" x 101". Limited numbers of light items up to 120" may be transported on the trailers.

Oversized items that cannot fit in the trailers and subject to charges

Golf carts, lawn mowers, bedding, large televisions, furniture over the dimensions listed above, machinery.

The maximum allowable size of an oversized object that is too large to fit in a trailer but can be shipped on the ferry deck is 48" x 81" x 105" (HP IV 52" x 85" x 130"). Items longer than 120" and less than 240"

may be hand carried onto the boat with the Captains permission.

If items exceed these limitations, contact Hutchinson Island Terminal barge company at 912-232-1836 for transport information.

Prohibited Items

Propane gas tanks over 20lbs.

More than six 20 lb. propane gas tanks per departure.

Gasoline or other highly flammable liquids. Firearms. Unless unloaded and in a case. Fireworks. Unless clearly marked in open containers and checked as luggage. Any containers that are leaking liquids. Leaking liquid filled batteries. Lighter fluid or gas torch fluid over one quart.

Pesticides, poisons or other hazardous chemicals over one gallon containers.

Limits of Liability

Haig Point Club and Community
Association, (HPCCA) is not responsible for
the loss, theft, damage or destruction of
property while in transit on carts, trailers
and boats in absence of gross negligence.
In no event will HPCCA be liable for
damages in excess of \$750 unless
specifically agreed to in writing by Haig
Point prior to shipment of any cargo or
freight.

HPCCA and its designated representatives reserve the right to refuse to ship any item that in our judgement may pose a hazard to passengers, pedestrians, crew, vehicles, docks, buildings or vessels.